

RESOURCES FOR BUSINESSES

Compiled by the Downtown San Rafael BID 2021

Issue	Best Contact
If someone is acting erratically, causing disturbances, or is otherwise immediately concerning.	San Rafael Police Department Please call 911
If someone looks like they need emotional or psychiatric assistance but aren't causing an immediate disturbance.	County of Marin Mobile Crisis Response Team 415-473-6392 Monday – Saturday, 1-9pm
For trash or other cleanup needs, as well as general outreach.	Downtown Streets Team Karen@streetsteam.org
For trespass letters or other technical assistance around modifying your property to address homeless activity. E-sign this form, does not have to renew in person or by mail. A reminder email will be sent when the letter is about to expire in 1 year. Use an email address specific to your business.	San Rafael Police Department Special Operations Unit Attn: Sgt. Carl Huber 547@srpd.org Trespass Letter Form: https://srpd.org/trespass-form
If someone is asking for assistance with food.	St. Vincent's Dining Room 820 B. Street, San Rafael, CA Daily to-go meals Mon-Sun, breakfast and lunch
If someone is asking for assistance with their physical or behavioral health, or registering for benefits or other financial supports.	The Ritter Center 16 Ritter Street, San Rafael, CA Mondays, Wednesdays, and Friday, 10am-3pm
Code or ordinance violations.	City of San Rafael Code Enforcement To file a Complaint: https://www.cityofsanrafael.org/code-enforcement-complaint-forms/
If someone is requesting shelter or housing.	During COVID, housing and shelter placements are being prioritized for people experiencing homelessness who are acutely vulnerable to COVID (seniors, people with chronic health issues). For assistance with housing referrals, please direct people to St. Vincent's, Ritter, or the Marin Housing Authority.